

Tuesday 20 May 2025

Program | Day one

Time NZST	Presentation	AEST	ACST	AWST
8:00am	Registrations open			
8.30am	Workshop 1 OILL workshop <i>Lessons Management Program Committee</i>			
9:00am	Morning knowledge café session 1 Lessons implementation. Getting from identified to learned <i>Available to in-person delegates who are not attending workshop 1</i>	Not available to online delegates		
10.00am	Morning tea			
10.30am	Return to workshop			
12.00pm	Workshop concludes			
11.30am	Lunch on arrival - registrations reopen	9.30am	9.00am	7.30am
1.00pm	Welcome and opening - Mihi Whakatau - Housekeeping - Opening remarks	11.00am	10.30am	9.00am
1.30pm	Keynote: Lessons from leading on the UK Resilience Lessons Digest <i>Lianna Roast (Head of Thought Leadership, United Kingdom Resilience Academy)</i>	11.30am	11.00am	9.30am
2.15pm	Break (15 minutes)	12.15pm	11.45am	10.15am
2.30pm	Introducing the lessons management framework <i>Melanie Guthrie (Hato Hone St John)</i>	12.30pm	12.00pm	10.30am
3.00pm	Exercising resilience: TfNSW's lessons management in motion <i>Sanna Verhoef and Chris Jacobson (Transport for NSW)</i>	1.00pm	12.30pm	11.00am
3.30pm	Afternoon break (Afternoon tea offered to in-person delegates)	1.30pm	1.00pm	11.30am
4.00pm	Focusing on our people: lessons management culture and capability building <i>Sandra Alesiani and Loretta Wingfield (Triple Zero Victoria)</i>	2.00pm	1.30pm	12.00pm
4.30pm	How changing the focus of the After-Action Review process is reaping benefits for international deployment management <i>Emma Conway (AFAC)</i>	3.00pm	2.30pm	1.00pm
5.00pm	Te Ara Ahi: embedding a continuous improvement approach at Fire and Emergency New Zealand <i>Darryl Papesch and Cullum Peni-Wesche (Fire and Emergency New Zealand)</i>	3.00pm	2.30pm	1.00pm
5.30pm	Day one close	3.30pm	3.00pm	1.30pm
5.30pm-7.00pm	Networking session	Not available to online delegates		

Wednesday 21 May 2025

Program | Day two

Time NZST	Presentation	AEST	ACST	AWST
8:00am	Registrations open			
8:30am	Workshop 2 Leadership challenges: influencing decision-makers for continuous improvement in emergency management <i>Bronwyn White, Jo Guard and Stefan Weir (New Zealand National Emergency Management Agency)</i>			
9:00am	Morning knowledge café session 2 Lessons management – how do you get started? <i>Available to in-person delegates who are not attending workshop 2</i>	Not available to online delegates		
10:00am	Morning tea			
10:30am	Return to workshop			
12:00pm	Workshop concludes			
11:30am	Lunch on arrival - registrations reopen	9.30am	9.00am	7.30am
1:00pm	Welcome day two	11.00am	10.30am	9.00am
1:15pm	Lessons management award winner: application of AIDR lessons management approach to the DFES Cultural Fire Program <i>Peter Galvin (Department of Fire and Emergency Services, WA)</i>	11.15am	10.45am	9.15am
2:00pm	Break (15 minutes)	12.00pm	11.30am	10.00am
2:15pm	Lessons management myths and legends <i>Mark Cuthbert</i>	12.15pm	11.45am	10.15am
2:45pm	What's required to move from insights to lessons? Exploring the elements of organisational change <i>Dr Christine Owen, Dr Tracy Hatton, Jon Mitchell and David Parsons (RRANZ)</i>	12.45pm	12.15pm	10.45am
3:15pm	Demonstrating continuous improvement using real time learning <i>Lee Dalglish (Emergency Management Victoria)</i>	1.15pm	12.45pm	11.15am
3:45pm	Afternoon break (Afternoon tea offered to in-person delegates)	1.45pm	1.15pm	11.45am
4:15pm	Lessons from 2022 and 2023 NSW flooding – improving service delivery and community preparedness <i>Heather Stuart ESM (NSW State Emergency Service)</i>	2.15pm	1.45pm	12.15pm
4:45pm	Organisational learning and operational responses in policing: understanding how review processes lead to genuine change <i>Superintendent Mark Langhorn (Victoria Police)</i>	2.45pm	2.15pm	12.45pm
5:15pm	Flood lessons adoption <i>James Thompson (Canterbury CDEM Group)</i>	3.15pm	2.45pm	1.15pm
5:45pm	Day two close	3.45pm	3.15pm	1.45pm

Thursday 22 May 2025

Program | Day three

Time NZST	Presentation	AEST	ACST	AWST
8:00am	Registrations open			
8.30am	Workshop 3 'Don't tell us what we need': an interactive workshop on how to engage communities to identify lessons from disasters <i>Dr Zoë D'Arcy and Dr Adriana Keating (Monash University)</i>			
9:00am	Morning knowledge café session 3 Lessons capability development <i>Available to in-person delegates who are not attending workshop 3</i>	Not available to online delegates		
10:00am	Morning tea			
10:30am	Return to workshop			
12:00pm	Workshop concludes			
11:30am	Lunch on arrival - registrations reopen	9.30am	9.00am	7.30am
1:00pm	Welcome day three	11.00am	10.30am	9.00am
1:05pm	The journey from uncertainty to opportunity: lessons management and positive risk <i>Alistair Dawson APM (Office of the Inspector-General of Emergency Management, Queensland)</i>	11.05am	10.35am	9.05am
1:35pm	How Victoria's Inspector-General for Emergency Management is applying a strategic lens to tailor its assurance and continuous improvement methods <i>Dr Lauren Banting (Office of the Inspector-General for Emergency Management, Victoria)</i>	11.35am	11.05am	9.35am
2:05pm	Break (10 minutes)	12.05pm	11.35am	10.05am
2:15pm	Beyond after-action reviews: the application of lessons management methodology to agency-wide operational improvement success <i>Andy McQuie (NSW National Parks and Wildlife Service)</i>	12.15pm	11.45am	10.15am
2:45pm	Shaping lessons learned with artificial intelligence <i>Inspector Bruce Budge (Queensland Fire Department)</i>	12.45pm	12.15pm	10.45am
3:15pm	Afternoon tea	1.15pm	12.45pm	11.15am
3:45pm	Leadership challenges: influencing decision-makers for continuous improvement in emergency management <i>Stefan Weir (National Emergency Management Agency, New Zealand)</i>	1.45pm	1.15pm	11.45am
4:15pm	Building and leading a culture from learning lessons – a real world case study <i>Daniel Austin (NSW State Emergency Service)</i>	2.15pm	1.45pm	12.15pm
4:45pm	Closing remarks	2.45pm	2.15pm	12.45pm
5:15pm	Forum concludes	3.15pm	2.45pm	1.15pm